

Fujitsu Enterprise Service Renew Request

If you would like to request a support uplift or renewal for your PRIMERGY®, ETERNUS®, SPARC ENTERPRISE®, or Brocade products, please send the below form to FAI_PPG_ENTERPRISE_ACCOUNT_MANAGEMENT@us.fujitsu.com with Subject line of “Customer Requesting Renewal”

If you are already a registered Fujitsu customer please provide the below:

Customer Account#:

Registered Company Name:

If you are not a registered customer with Fujitsu America, please complete the following information:

END CUSTOMER INFORMATION		
Business Name:		
Trade Name (dba):		
Business Address:		
City:	Province / State:	Postal Code:
Phone:	Website Address:	

INVOICE BILLING ADDRESS (ADDRESS WHERE INVOICES ARE SENT)		
Street Address:		
City:	Province / State:	Postal Code:
Main Contact Name:	Contact Role:	
Phone:	Email:	
AP Contact Name:		
AP Phone:	AP Email:	

List the Serial Numbers you would like to renew with any comments:

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Support being requested (Check one)

- Basic - 9x5 NBD Response Onsite
- Enhanced - 24x7 Phone, 12x5 NBD Response Onsite
- Enhanced Plus - 24x7 4hr Response Onsite

Would you like Hard Drive Retention Quoted (check one)?

- Yes
- No